



Terms & Conditions

Services - Ayurvedic Consultations, Ayurvedic Treatments, Theta Healing, Coaching & Yoga, Taiji, Meditation Tuition

1) Limitation of Liability

You expressly understand and agree that PT. Amrtasiddhi Pusat Ayurveda Bali (hereinafter referred to as *Company*) and its directors, commissioners or employees shall not be liable for any direct, indirect, incidental, special, consequential, or exemplary damages or other losses resulting from: (i) your procurement of any product or service, (ii) information or services obtained or which you were unable to obtain, or (iii) any matter otherwise related to information or services booked or obtained.

2) Treatment Fees

The fee for all single treatments or course of treatments or treatment combinations is due in full at the time of booking.

3) Payment

Payment is required in advance in full through PayPal, Credit Card or Cash at the time you accept the appointment. For PayPal payments, a 4% transaction fee is added to the service fee.

4) Cancellations

Cancellations are accepted via email no later than 24 hours prior to your scheduled appointment.

5) Refunds

You are entitled to a full refund of the service fee paid if you cancel a service that was not part of a course of single treatments or treatment combination at least 24 hours prior to your appointment. There are no refunds, neither partial nor in full or any value exchanges with other services the Company offers:

- if you cancel your appointment less than 24 hours prior to your appointment time
- if you do not appear for your appointment
- if you cancel your appointment anytime during the delivery of the service
- after you have received the service
- single treatment fees or single treatment combination fees apply, if you cancel a treatment(s) or treatment combination(s) that was or were part of a course of treatments or a course of treatment combinations.

Refunds related to payments made via PayPal are free of charge up to **160 days** from the transaction date. Any refund requested later than 160 days after the transaction date is subject to a 4% transaction refund fee plus the standard PayPal transaction fees.

6) Arriving late

Arriving late for your appointment might result in reduced service time. No refunds are given if the Company finishes the service at the scheduled time and if, by doing so, the duration of the service is reduced due to your late arrival for your service appointment. You are not entitled to claim any service or product from the Company to recover reduced service time due to your late arrival.

7) Herbal Prescriptions

Not included in the Ayurvedic consultation service fee are costs for herbs prescribed or any other services.